

25 July 2024

Dear Parent and Carers

Following the publication of the East Sussex Parent Carer Forum (PCF) survey results, we wanted to reaffirm our commitment to continuing our work to improve the quality and experiences of local services and support for children and young people with special educational needs and disabilities (SEND).

Thank you to all those who took the time to share your feedback, and to the East Sussex PCF for collating the survey report. The voices and experiences of parent carers and their children and young people are incredibly important in this work.

The report is detailed and gives us a good insight into the experiences of many families in navigating a system that is facing challenges both locally and nationally. It complements and aligns with what we have heard through our own insight gathering.

The report makes for hard reading in many places, but we were encouraged to hear that as well as clear areas where we need to do more, there are families receiving the care and support they need to lead happy and fulfilled lives.

Staff working across the Sussex Health and Care Partnership are committed to giving the best possible support and care to each and every family. Our teams will review the detailed contents of the survey findings and we will ensure we use this knowledge and insight to further inform our work, with a continued focus on improvement and making a difference to you and your families.

As part of our local area SEND Strategy, there is action already being taken across East Sussex to improve services, and importantly, much of what we are working on as a priority within the strategy aligns with the key areas of feedback within the survey. We look forward to continuing to work with the East Sussex Parent Carer Forum, together with other partners, in taking this forward.

Yours sincerely



Amy Galea
Chief Integration and Primary Care Officer

Selma Stafford

**Dr Selma Stafford
GP / NHS Sussex Clinical Director**

On behalf of NHS Sussex